

## **WILLIAM J. DUFFY, RN, MJ CNOR, FAAN**

INSTRUCTOR, MARCELLA NIEHOFF SCHOOL OF NURSING, CHICAGO, IL  
PROGRAM DIRECTOR, NURSING AND HEALTHCARE ADMINISTRATION MSN  
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### **PERSONAL MISSION STATEMENT**

Every day I will be a nurse and an educator. I will educate my students so they can better nurse their patients. I will share my talents freely and with passion so others may improve their ability to change the world. I will look for the individual and strive to understand their strengths and needs so we can all achieve the goals before us. I will be respectful and caring especially when I need to have crucial conversations. I will provide my students and colleagues with hope and help them celebrate the value they bring.

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### **EDUCATION AND TRAINING**

**Loyola University of Chicago (School of Law)**  
**Masters of Jurisprudence in Health Law 1992**

**Loyola University of Chicago**  
**Bachelors of Science in Nursing 1980**

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### **TEACHING EXPERIENCE**

**Department of Nursing, Loyola University Marcella Niehoff School of Nursing, Chicago, IL.**

Instructor, CMAN 430: Leadership and Administration in Healthcare Organizations 2020.

Instructor, CMAN 533: Fiscal Management in Healthcare Organizations (2018 -2020)

Instructor, CMAN 568: Management of Professionals in Healthcare Organizations. (2018 -2019)

Instructor, CMAN 417 & 415 APN Practicum: Health Systems Management, (2018 -2020).

Instructor, CMAN 439: Outcomes Performance Management: Theory Spring 2020.

Instructor, CMAN 435: Healthcare Policy and Healthcare Delivery, Fall 2019

Guest Lecturer, CMAN 403: Healthcare Delivery and Organization, Fall 2019

### **ADVISING**

Preceptor, GNUR 510, Student Teaching Practicum (Fall 2020)

Comprehensive Exam Advisor (2018, 2019, 2020)

Student Advisor Nursing and Healthcare Administration MSN (2020) 30 students

Student Advisor Nursing and Healthcare Administration MSN (2019) 35 students

Student Adviser Healthsystems Management MSN (2018) 35 students

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## PROFESSIONAL EXPERIENCE

**Loyola University of Chicago, Marcella Niehoff School of Nursing Chicago, IL.**

**July 2019 to present**

**Director, Nursing and Healthcare Administration Masters of Science of Nursing Program**

*Program director and faculty for the Master's Nursing and Healthcare Administration program in the School of Nursing. Responsible for the direction of the Nursing and Healthcare Administration Masters of Nursing program including course content, admissions and student advisement. Faculty for Health Finance, Leadership, Health Policy and Advanced Practicum courses.*

**January 2018 to present**

**Director, Health Systems Management Masters of Science of Nursing Program**

*Program director and faculty for the Master's in Health Systems Management in the School of Nursing. Responsible for the direction of the Health System Management Masters of Nursing program including course content, admissions and student advisement. Faculty for Health Finance, Advanced Practicum and Healthcare Administration Leadership courses..*

**Patina Solutions - Chicago, Illinois April 2017 to present**

*Independent consultant specializing in hospital operations, patient safety, patient experience and quality improvement initiatives.*

**PRESENCE SAINT JOSEPH HOSPITAL - CHICAGO, ILLINOIS &**

**PRESENCE SAINT FRANCIS HOSPITAL – EVANSTON, IL**

**Regional Chief Nursing Officer OCT, 2013 to Nov 2016**

*Serves as the Chief Nursing Officer for two community-based teaching institutions. Saint Joseph Hospital located in the Lincoln Park area Chicago and the St. Francis Hospital a Magnet designated (redesignation achieved January 2016), Level 1 trauma, hospital in Evanston, IL.*

**PRESENCE SAINT JOSEPH HOSPITAL - CHICAGO, ILLINOIS Feb 2012 - Nov 2016**

As a member of the senior administrative team has full responsibility for the clinical and fiscal performance for the nursing units, outpatient clinics, pharmacy, women's health, surgical services, cardiovascular services, nursing education, case management, social services, quality and emergency department. Provides cross-functional management for 6 senior directors, 15 management staff and general oversight for 800 employees.

**NORTHSHORE UNIVERSITY HEALTHSYSTEM –Evanston, Illinois**

**Vice President, Nursing**

**2005 – 2012**

**Assistant Vice President, Perioperative Services**

**2000 – 2005**

*Served as Vice President for Nursing for fully integrated Magnet recognized multi-hospital system serving northern metropolitan Chicago.*

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## LICESNSURES AND CERTIFICATIONS

**Registered Professional Nurse State of Illinois License Number: 041.197939 Expires: 5/31/2022**

**Certified Nurse of the Operating Room (CNOR) Certification Number: 1364229 Expires 2022**

**Fellow American Academy of Nursing (FAAN) Inducted 2011**

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## PUBLICATIONS

### Research

Duffy W., Kharasch M., Du H., Point of Care Documentation Impact on the Nurse-Patient Relationship. *Nursing Administration Quarterly* January-March 2010; 34(1):E1-E10.

### Journal Articles

Duffy, W., (2020) "Documentation is never an Afterthought: Real-time records present the facts if a case ends up in a courtroom", *Outpatient Surgery XXI No. 20, December 2020*

Duffy, W., (2019.) "In the OR you are most likely to get sued for...", *Outpatient Surgery*

Duffy W., (2017). "Improving Patient Safety by Practicing in a Just Culture", *AORN Journal*, 106.

Guglielmi C., Duffy W., Murphy E., et al., (2015). Table Talk New Strategies to Assert the Value of the Perioperative Nurse. *AORN Journal*.

Guglielmi C., Duffy W., Healy G., et al., (2011). Table Talk: Creating a Culture of Civility Takes a Team. *AORN Journal*.

Duffy. W., (2004) Celebrating Our Value, *Nursing Spectrum: Specialty Edition for Perioperative Nurses 2004*,

Duffy W., (2001) The Fine Art of Negotiation, *Point of View*, 39 (1).

Duffy W., (2000) OSHA, The Bloodborne Pathogens Standard, and You, *Infection Control Today*,

Duffy W., (1999) Do Not Let a Deposition Ruin Your Disposition. *AORN Journal* 70 (1).

Duffy W., (1999) The Reasonable Nurse: The Standard of Care and You, *Point of View*, 37 (1).

Duffy W., & Duffy C, (1998). Power Perceived is Power Achieved. *AORN Journal* 68 (1).

### Books:

Duffy, W., (Contributing Author), (2019). Hass, S., Swan, B., & Haynes, T., (Contributing Editors), *Care Coordination and Transition Management Core Curriculum*, American Academy of Ambulatory Care Nursing, 2<sup>nd</sup> ED., (2019).

Duffy, W., (Contributing Author), (2006). Frye C. (Editor), Spry C. (Contributing Editor), *Perioperative Services: Administration, Resource Management and Patient Care*. Maryland: Aspen Publishers, 2nd ED.

Duffy, W., (Contributing Author), (2004). Petersen, C., (Editor), *Leadership in Action: A Manager's Guide to Success*. Denver: AORN.

**Forward:**

Duffy, W., (2010) *7 Summits: A Nurse's Quest to Conquer Mountaineering and Life*. Boston: Jones and Bartlett Publishers.

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## PROFESSIONAL PRESENTATIONS

### International

Duffy, W., (2020). "The Art of Leadership Chess," Vision China 2020, Wenzhou, China (virtual presentation).

Duffy, W. (2020). "The Art of Leadership Chess," 2020 World Young Scientist Summit International Nursing Academic Conference, Wenzhou, China (virtual presentation).

Duffy, W., (2017). "Improving Patient Outcomes through a Culture of Safety," 2017 International Forum on Nursing of Wenzhou Medical University, Wenzhou, China

Duffy, W., (2017). "Strategies to Improve Patient Satisfaction: Understanding Patient (and Family) Hopes and Desires," 2017 International Forum on Nursing of Wenzhou Medical University, Wenzhou, China

Duffy, W., (2015). "Implementation of a Modified Early Warning System (MEWS) to Prevent Severe Sepsis Crisis," Yuying Forum-International Conference on Translational Medicine and Nursing Care, Wenzhou, China

Duffy, W., (2015). "The Importance of the Patient and Family Experience in Improving Outcomes," 2015 Yuying Forum-International Conference on Translational Medicine and Nursing Care, Wenzhou, China

Symposium for the Advancement of the Nursing Profession: Evolving & Emerging Roles for Nursing in the 21<sup>st</sup> Century, Prince Sultan Military Medical City, Riyadh, Kingdom of Saudi Arabia, 2014.

Duffy, W., "If Disney Ran Your Hospital 9 ½ Things You Would Do Differently,"

Duffy, W., "Expert Nurse Novice Author: Share Your Expertise and Help change the World."

Duffy, W., "Advanced Practice Nursing: The Future of Our Profession,"

Duffy, W. "Delivering Quality and Innovation in Patient Care: A Nursing Challenge; A Nursing Tradition."

2<sup>nd</sup> International Emergency Healthcare Provider Conference 2013, Prince Sultan Military Medical City, Riyadh, Saudi Arabia, 2013.

Duffy, W., "Treating the Body and the Soul: How to be an Expert Nurse in Today's Complex World," Duffy, W., "The Impact of EMR Documentation on the Nurse Patient Relationship," Duffy, W., "Preparing Your Emergency Department for a Joint Commission Accreditation Survey"

Duffy, W., "Nursing Leadership and our Ability to Change the World"

Duffy, W., (2013). The Nurse's Role in Patient Safety & Urban Legends on Instrument Processing, 1<sup>st</sup> International Perioperative Nursing and Theater Practitioners Conference, Prince Sultan Military Medical City, Riyadh, Saudi Arabia.

Duffy, W., (2012). The Nurse's Role in Patient Safety, 6<sup>th</sup> EORNA Congress: Sailing into the Future, Lisbon, Portugal.

Duffy, W. (2011). Lesson's in Nursing Leadership, Wenzhou Hospital Number 2 Nursing Leadership Conference, Wenzhou, China.

Duffy, W., (2011). "The Rise of Right Brain Thinking in a Left Brain World", "Urban Legends on Instrument Reprocessing", and "The Nurse's Role in Patient Safety", Chilean Society of Perioperative Nurses and Sterile Processing Professionals Annual Meeting, Santiago, Chile.

Duffy, W., (2011). "The Nurse's Role in Patient Safety", Covidien Health Care Global Perioperative Nursing Summit, Dublin, Ireland.

Duffy, W., (2006). "Advanced Practice Nursing in the Perioperative Setting", Korea Association of Operating Room Nurses (KAORN) National Conference, Seoul, Korea.

Duffy, W., (2006). "Lessons in Leadership from the Hollywood Stars", 12<sup>th</sup> Australian College of Operating Room Nurses National Conference, Canberra, Australia.

Duffy, W., (2006). "Celebrating the Power of Perioperative Nursing," and "Anatomy of a Lawsuit," 2nd Scientific Program on Perioperative Nursing Singapore Hospital, Singapore.

Duffy, W., (2005). "What They Didn't Teach You in Nursing School About Organizational and Interpersonal Interactions", World Conference on Surgical Patient Care, Barcelona, Spain.

Duffy, W., (2004). "Celebrating Our Value", Hands Across the Border Latin American Conference, November 12, 2004, Panama City, Panama.

Duffy, W., (2004). "Advanced Practice Nursing in the Perioperative Setting", 18<sup>th</sup> Japan Operating Nurses Academy National Conference, Sendai, Japan.

Duffy, W., (2004). "Shared responsibility of the Operating Room and Central Supply Unit Nurses to be Accountable to Surgical Patients", IV Simposio Internacional De Esterilizacao e Controle De Infeccao Hospitalar, SOBECC (Sociedade Brasileira De Centro Cirurgico Recuperacao Anestesia e Centro De Material e Esterilizacao) Conference, Sao Paulo, Brazil.

Duffy, W., (2003). "The Power of a Good Fight", 6th Annual Congress SOBECC (Sociedade Brasileira De Centro Cirurgico Recuperacao Anestésica e Centro De Material e Esterilizacao) Conference, Sao Paulo, Brazil.

### **NATIONAL AND REGIONAL PRESENTATION (PAST 10 YEARS)**

Duffy, W., (2020). "Remembering Your Calling to Reenergize Your Career," OR Excellence Conference (Virtual presentation).

Duffy, W., & Blouin, A., (2020). "Enabling Personal and Patient Safety as Activities Resume," COVID-19 and Diagnostic Testing: Nurses on the Front Line Webinar series, Abbott Laboratories, (virtual presentation).

Duffy, W., (2020). "The Honor and Privilege of Owning our Profession." Grand Canyon Chapter of AORN, (virtual presentation).

Duffy, W., (2019). "Genderlect: The Challenges of Men and Women Communicating in the Workplace", AORN of Hiawathaland, Austin, MN

Duffy, W., (2019). "Lessons in Leadership", AORN of the Gulf Coast Perioperative Nurses Week Conference, Tampa, FL

Duffy, W., (2019). "Anatomy of a Lawsuit", OR Excellence Conference, New Orleans, LA

Duffy, W., (2019). "Urban Legends: What you don't know may hurt you", OR Today Live, Las Vegas, NV

#### **Duffy, W., "Leadership Across the Generations"**

(2019) OR Today Live Conference, Las Vegas, NV.

(2018) NC/SC Perioperative Conference, Conway, SC.

#### **Duffy, W., "Nursing: One of God's Thin Places"**

(2019) AORN of Hiawathaland, Austin, MN.

(2018) AORN Global Conference and Surgical Expo, New Orleans, LA.

(2018) NC/SC Perioperative Conference, Conway, SC.

(2018) Chapter 3405 Coastal North Carolina, Seminar at the Beach, Moorehead City, NC.

(2018) WIPAN & AORN seminar, Madison WI

(2017) NC/SC AORN State councils Joint Conference Cary, NC.

(2017) Mass Chapter 1 of AORN, Boston, MA.

(2017) Kentuckiana Symposium, Louisville, KN.

(2017) Puget Sound AORN Multi Chapter Coalition, Renton, WA.

Duffy, W., (2018), "Lean Practice in Perioperative Services," Illinois Council of Operating Room Nurses (ICORN), Skokie, IL.

Duffy, W., (2018). “The Nurse Manager’s Role in Patient Safety” OR Excellence Conference, Fort Lauderdale, FL.

Duffy, W., (2018) “Sexual Harassment and Violence in the OR” (Panel discussion participant) OR Excellence conference, Fort Lauderdale, FL .

Duffy, W., (2018) “A New Triple Aim: Strategies to reduce malpractice risk while improving patient satisfaction and safety,” OR Today Live, Nashville, TN.

**Duffy, W., “Strategies to Improve Patient Satisfaction,”**

(2018) AORN of Northwest Georgia Spring Seminar, Atlanta, GA.

(2018) Chapter 3405 Coastal North Carolina, Seminar at the Beach Moorehead City, NC.

**Duffy, W., “Ownership of Our Practice: Are We Giving it Away?”**

(2017) Kentuckiana Symposium, Louisville, KN.

(2017) Puget Sound AORN Multi Chapter Coalition, Renton, WA.

(2015) Tarheels Chapter of the Association of periOperative Registered Nurses (AORN) Fall meeting, Raleigh, NC.

**Duffy, W., “Delivering Quality and Innovation: A Nursing Tradition,”**

(2015). Greensboro Area Health Education Center (AHEC), 4<sup>th</sup> Annual Cone Health Nursing Research and Evidence-Based Practice Symposium: Driving Nursing Research and Advancing Nursing Science: Research Implications for the Future, Greensboro, NC.

(2014). Washington State Council of Perioperative Nurses Mini Congress, Lake Chelan, WA.

(2014). North Carolina Center for Hospital Quality and Patient Safety in person Learning Session, Chapel Hill, NC.

Duffy, W., Right Brain Thinking in a Left Brain World,

(2010) North Shore-Long Island Jewish Health System 2010 Educational Expo, Great Neck, NY.

(2010) AORN of Hiawathaland's Spring Conference, Rochester, MN.

Duffy, W., (2010). The Freedom to Lead: Using the Shift to Right Brain Thinking to Enhance the Image of Nursing, AORN Leadership Conference, Denver, CO.

Duffy, W., Lessons in Leadership from the Hollywood Stars,

(2010) Western States Healthcare Materials Management Association Annual Meeting, Seaside, OR.

(2010) Treasure Valley Chapter of AORN End of Winter Perioperative Conference, Boise, ID.

Duffy, W., (2009). Celebrating the Value of Perioperative Nursing, Lutheran Medical Center Perioperative Nursing Conference, New York, NY.

### **Media Interviews**

#### **Television (National and International)**

AORN Safe Surgery Toolkit, CBS National Early Show with Rene Syler, Wednesday, July 1, 2004.

National Time Out Day, *Fox National Network News* with Bridget Quinn, Tuesday, June 23, 2004.

### **Television (Regional)**

National Time Out Day Heralds Breakthrough in Medical Mistakes Prevention, (AORN video news release), 182 airings on regional television outlets on June 23, 2004. Over 250 total airings.

### **Radio & Print**

National Time Out Day Heralds Breakthrough in Medical Mistakes Prevention, ABC Radio Network, June 23, 2004.

Nurse leaders Advise US president, *Nursing Spectrum Greater Chicago Edition*, Monday, January 26, 2009, <http://news.nurse.com/apps/pbcs.dll/article?AID=/20090126/IL02/90123004>

Time Out Campaign Aimed at Preventing Surgical Errors, *USA Today*, June 23, 2004, 12D.

Doctors Must Do Double Check Before Surgery, *USA Today*, June 21, 2004, [http://www.usatoday.com/news/health/2004-06-21-double-check\\_x.htm](http://www.usatoday.com/news/health/2004-06-21-double-check_x.htm).

First Person, *Chicago Tribune* Wednesday, Nursing News, July 15, 1998 page 4.

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## **Honors and Awards**

Pinnacle Nurse Leader Award, Power of Nursing Program, 2019

Award for Outstanding Achievement in Perioperative Nursing, Association of periOperative Registered Nurses (AORN), 2011

Award for Distinguished Alumni, Loyola University Marcella Niehoff School of Nursing, 2010

Award for Lifetime Achievement in Perioperative Nursing, Lutheran Medical Center (Brooklyn, NY), 2010

Award for national Excellence in Advancing and Leading the Profession of Nursing, Nursing Spectrum Magazine, 2006

Award for Outstanding Achievement in Perioperative Management, 1998

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## **Teaching and Advising**

Loyola University Marcella Niehoff School of Nursing, Chicago, IL.  
Instructor, CMAN 533: Fiscal Management in Healthcare Organizations  
Spring Semester (2018) Class size: 26 students  
Spring Semester (2019) Class size: 27 students

Instructor, BEHL 506: Fiscal Management in healthcare Organizations  
Spring Semester (2019) Class size: 14 students

Instructor, CMAN 568: Management of Professionals in Healthcare Organizations.  
Fall Semester (2018) Class size: 24 students  
Fall Semester (2019) Class size: 18 students

Instructor, CMAN 417 & 415 APN Practicum: Health Systems Management,  
Spring Semester (2018) Class size: five students  
Summer Semester (2018) Class size: six students  
Spring Semester (2019) 15 students  
Summer Semester (2019) 12 students  
Fall Semester (2019) 12 students

Instructor, CMAN 435: Healthcare Policy and Healthcare Delivery,  
Fall Semester (2019) Class size: 25 students

Guest Lecturer, CMAN 403: Healthcare Delivery and Organization,  
Fall Semester (2019) Class size: 14 students

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## PROFESSIONAL SERVICE

<b>ASSOCIATION OF PERIOPERATIVE REGISTERED NURSES (AORN)</b>	<b>1983 –</b>
<b>Present</b>	
<b>Member, National Board of Directors</b>	<b>2019-</b>
<b>Advisor, National Nominating Committee</b>	<b>2005 – 2006</b>
<b>National President (President Elect)</b>	<b>2003 – 2005</b>
<b>National Treasurer</b>	<b>2000 – 2003</b>
<b>National Board Member, AORN Foundation</b>	<b>2004 – 2005</b>
<b>National Board Member, Association Technology Solutions, Inc</b>	<b>2000 – 2003</b>

AORN is an international professional nursing organization dedicated to improving the care of surgical patients. AORN has 40,000 members who work to develop standards and recommended practices for healthcare institutions providing surgical interventions.

### ***Key Accomplishments:***

- ✓ Led AORN's national public/professional education campaign to eliminate wrong-site surgery, including development of widely distributed Correct Site Surgery toolkit for nursing professionals and launch of national media campaign to gain public/professional awareness for newly created National Time Out Day.
- ✓ Assisted Panamanian nurses in developing a Panamanian Perioperative Nursing Organization.

- ✓ As Legislative Committee Chair helped achieve passage of circulating laws in three states.
- ✓ As Membership Committee Chair spearheaded effort to create MemberTalk, an electronic discussion forum for members.
- ✓ As Membership Committee Chair spearheaded effort to create perioperative 101 training course for novice perioperative nurses.

## **LOYOLA UNIVERSITY OF CHICAGO**

University Senate (Niehoff School of Nursing)

2020 -

## **PROFESSIONAL AFFILIATIONS**

American Nurses Association

Lifetime Member, Association of periOperative Registered Nurses (AORN)

Fellow, American Academy of Nurses